## Amendments to the Claims:

Re-write the claims as set forth below. This listing of claims will replace all prior versions and listings, of claims in the application:

## Listing of Claims:

 (Currently amended) A method of improving debt collection from a plurality of debtors comprising:

attitudinally classifying, by at least one digital computing device; a debtor into at least one of a plurality of attitudinal segments, according to a plurality of attitudinal profiles each of said attitudinal segments corresponding to a group of debtors having similar responses to different debt collection strategies, and each of said attitudinal segments suggesting a debt collection strategy to employ with respect to said debtor; and assigning, by at least one digital computing device, a debt collection strategy to said debtor based upon the at least one attitudinal segment into which said debtor was classified.

- (Currently amended) The method of claim 1, <u>further comprising:</u>
  <u>determining the plurality of attitudinal segments</u> <u>wherein said attitudinal profiles</u>
  <u>elassify debtors into at least first, seeond and third segments</u> based on identifying
  attitudes of at least some debtors to a previous debt collection.
- (Currently amended) The method of claim 1, wherein classifying the debtor further comprises classifying the debtor based on current characteristics of the debtor, wherein a debt collection strategy includes:

directly contacting a debtor by a collection agent:

sending written correspondence to a debtor; and specific negotiation script.

(Currently amended) <u>The A-method of enhancing debt collection, by at least one digital computing device, from a plurality of debtors claim 1, further comprising:</u>

attitudinally classifying, by at least one digital computing device, a debtor into at least one of a plurality of attitudinal segments using a plurality of attitudinal profiles, each of said profiles suggesting a debt collection strategy to employ with respect to said debtor:

modeling, by at least one digital computing device; a likelihood of debt payment by the debtor based upon the <u>at least one</u> attitudinal segment; and

assigning, by at least one digital computing device, the debt collection task to the a debt collection strategy based upon the at least one attitudinal segment into which said debtor was classified and the likelihood of debt payment.

- (Canceled)
- (Canceled)
- 7. (Previously presented) The method of claim 1\_[[4]]wherein the a-debt collection strategy includes:

contacting a debtor through a collection agent.

## 8-14. (Canceled)

 (Currently amended) A method of improving debt collection from a plurality of debtors comprising digital computer programmed to:

classifying, by at least one digital computing device; a debtor into at least one of a plurality of attitudinal segments, according to a plurality of profiles each of said attitudinal segments corresponding to a group of debtors having similar responses to different debt collection strategies, and each of said attitudinal segments suggesting a debt collection strategy to employ with respect to said debtor; and

assigning, by at least one digital computing device; a debt collection strategy to said debtor based upon the at least one attitudinal segment into which said debtor was classified.

(Currently amended) The <u>digital computer method</u>-of claim\_15, <u>further</u> programmed to:

determine the plurality of attitudinal segments—wherein said segments classify debtors into at least first, second and third segments-based on identifying attitudes of at least some debtors to a previous debt collection.

17. (Currently amended) The <u>digital computer method</u> of claim 15, <u>further</u> programmed to classify the debtor based on current characteristics of the debtor, wherein a debt collection strategy includes:

directly contacting a debtor by a collection agent; sending written correspondence to a debtor; and specific negotiation script.

18. (Currently amended) The digital computer of claim 15, further programmed to: A method of enhancing debt collection from a plurality of debtors comprising:

classifying, by at least one digital computing device, a debtor into at least one of a plurality of segments using a plurality of profiles, each of said profiles suggesting a debt collection strategy to employ with respect to said debtor;

modeling, by at least one digital computing device; a likelihood of debt payment by the debtor based upon the at least one attitudinal segment; and

assigning, by at least one digital computing device, the debt collection task to a debt collection strategy based upon the segment into which said debtor was classified likelihood of debt payment.

19-21. (Canceled)